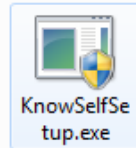


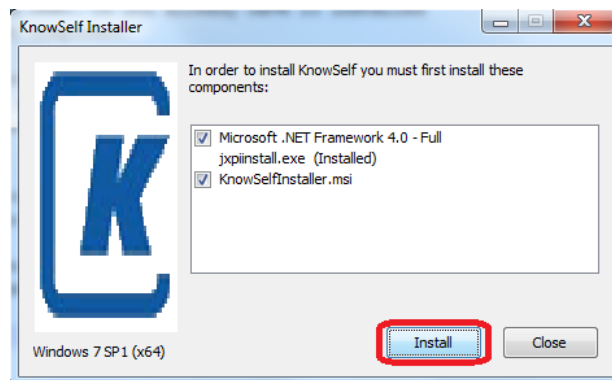
- **Preparation:** First of all, please **unzip the KnowSelfInstaller.zip**. Installation won't work, if you directly start the process out of the package without unzipping it first. Also, KnowSelfSetup.exe must be located in the same folder as the SupportFiles folder and the files configuration.xml and banner.bmp (just like it is right after unzipping the package), when the installation procedure is started.
- **Step 1:** Please **double-click KnowSelfSetup.exe** to start installation.



If a security check pops up asking you if the program is allowed to apply changes to your computer, please click Yes.

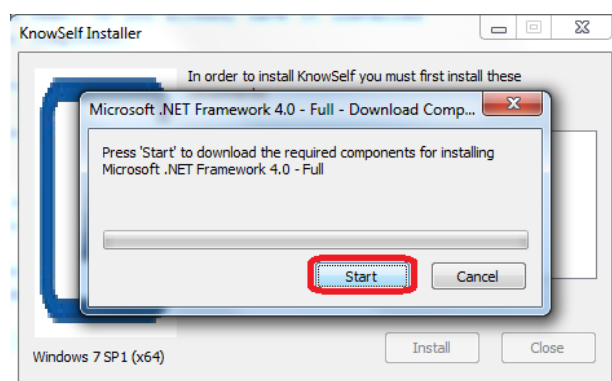
A dialog window opens saying "In order to install KnowSelf you must first install these components." All components with the checkbox checked are not yet installed on your computer or the version is outdated and will be installed in the following process. The first component is the .NET framework version 4, the second is Java version 7 - both required for running KnowSelf (Java version 6 will do too, if you have that one installed already).

- **Step 2:** Please **click Install** to start installation.

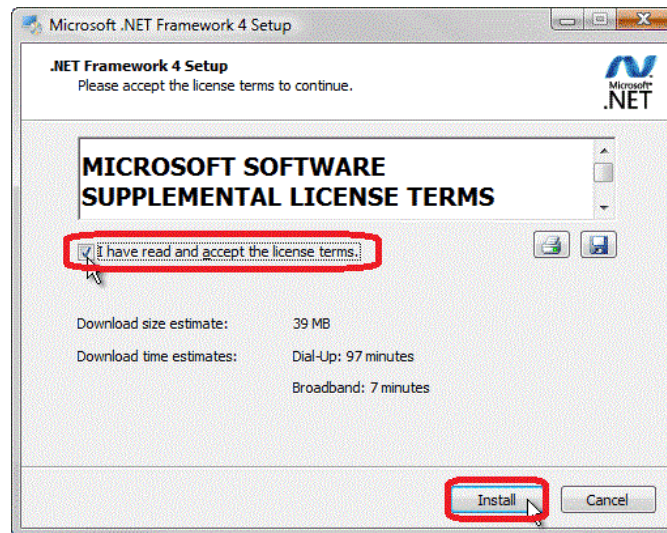


If you don't have .NET version 4 or later installed, this component will be installed first. If you already have it installed you can ignore steps 3, 4 and 5, as installation will automatically proceed with the next component.

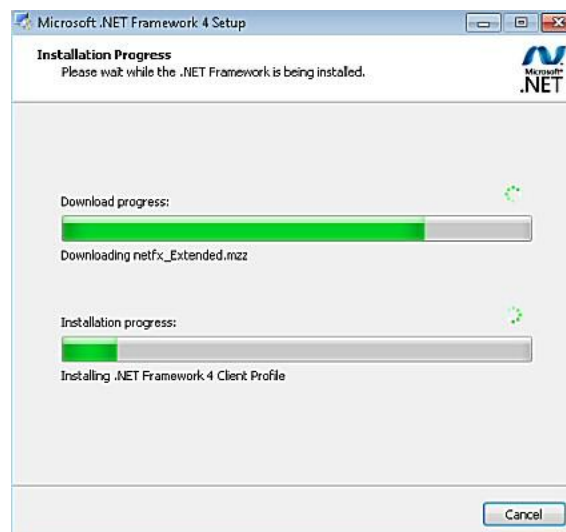
- **Step 3:** A new dialog window pops up for installing .NET. Please **click Start** to start installation.



- **Step 4:** After a few seconds of loading a new dialog window opens with title Microsoft .NET Framework 4 - Setup. Please **check the checkbox “I have read and accept the license terms”**. Then **click install**.



Please be patient – the installation process may take a few minutes.



- **Step 5:** When the window says Installation is complete, please **click Finish**.



If you don't have Java version 6 or later installed, this component will be installed next. If you already have it installed you can ignore steps 6 to 8, as installation will automatically proceed with the next component.

- **Step 6:** A dialog window for the Java set up opens. Please **click install**.



- **Step 7:** In the next window please **uncheck the checkbox** asking you if you want to install Ask-Toolbar. Then **click continue**.



- **Step 8:** When the window appears telling you that you've successfully installed Java, please **click Close**.

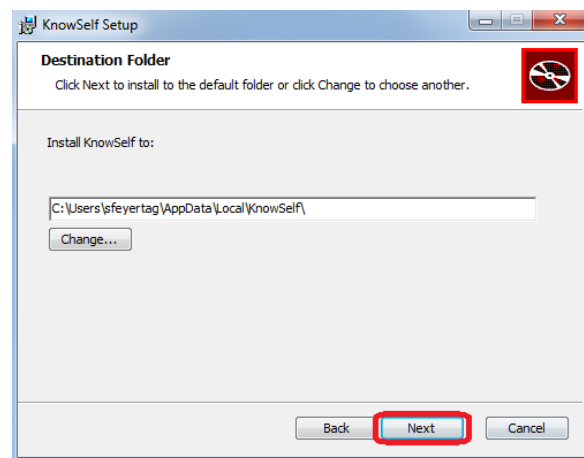


Your browser may now open automatically asking you if you want to check your Java version. You can ignore and close this browser window and continue with the last steps of the installation.

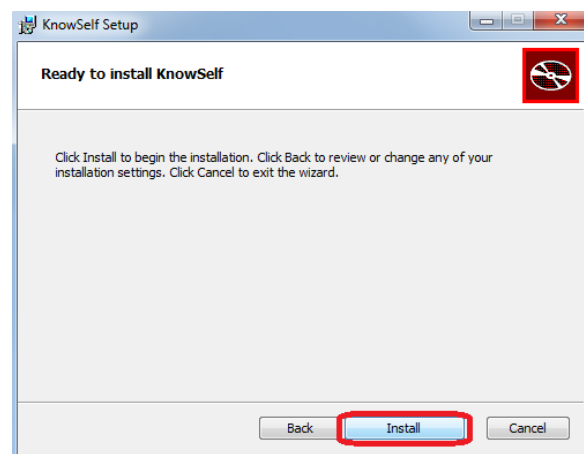
- **Step 9:** A dialog window appears saying Welcome to the KnowSelf Setup Wizard. Please **click Next**.



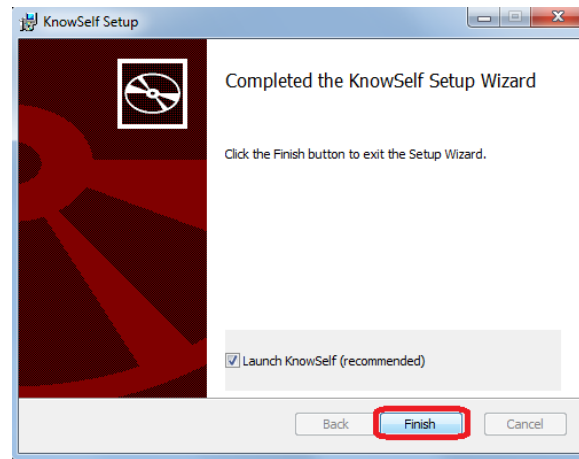
- **Step 10:** The next window shows where the KnowSelf app is installed. You don't need to change anything here - just **click Next**.



- **Step 11:** When the window says Ready to install KnowSelf, please **click Install**.



- **Step 12:** After a few seconds a window should appear saying Completed the KnowSelf Setup Wizard. If you want to launch the KnowSelf app now, you can **check** the option **Launch KnowSelf (recommended)** - else KnowSelf will start automatically the next time you start your computer. **Please click Finish** here.



- **Step 13:** Now you can also **close** the KnowSelf Installer.

